

HotDocs® and Microsoft® Word Version Compatibility Chart

HotDocs® 10 compatible with MS Word 2000-2010

HotDocs® 2009 compatible with MS Word 2000-2007

HotDocs® 2008 compatible with MS Word 97-2007

HotDocs® 2007 compatible with MS Word 97-2007

Because software versions continue to change and because users upgrade their computer equipment periodically, it is helpful to understand what versions of HotDocs® are compatible with which versions of Microsoft® Word. Should you need to purchase a HotDocs® upgrade, please contact Scott Myers at HotDocs sale for discounted pricing. Mr. Myers can be reached at scott.myers@hotdocs.com or direct by phone at (801) 615-2201. Please be sure to identify yourself as a ProSuite™ user. Users of Microsoft® Word 2010 and 2007 should become familiar with the Word document file format issue explained in the important note below.

Important Note for Word 2007 and 2010 Users

We have been monitoring a technical issue among some users of newer Microsoft® Word where their saved Word documents created from HotDocs® using the ProSuite™ software can sometimes become unrecoverable when they are saved as a ".docx" type Word file (the default document file type in Word 2007 and 2010). Until the causes of the issue are more clearly understood, **we recommend that all Word 2007 and 2010 users save their ProSuite™ documents as a using the "Word 97-2003 Document (*.doc)" "Save as type:" option** as demonstrated in the screen shot below. You can change Word 2007 or 2010 so that they always save your files in the Word 97-2003 (.doc) format. To do that, click on the Microsoft® icon in the upper left corner, then click on Word options in the lower right corner. Choose the "Save" tab, then under "Save files in this format", choose "Word 97-2003 Document". If you have any questions about this matter, please contact the software support team at (800) 300-0431 ext. 2.

