

ProSuite™ Software System Requirements

To ensure the best experience using the ProSuite™ software systems, please note the following system requirements:

Hardware

- IBM Compatible PC (refer to Macintosh support policy on page 2)
- 900 MHz processor (2 GHz recommended)
- 1 GB RAM (2 GB, recommended)
- 50 MB hard disk storage
- 1024 x 768 screen resolution with at least 16-bit color

Software

- HotDocs® 10, 2009, 2008, 2007, 2006 Standard/User Edition or Professional/Developer Edition (HotDocs® Player Not Compatible)
- Microsoft® Windows® 7, Windows Vista®, or Windows® XP (SP1 or higher) 32-bit or 64-bit
- Microsoft® Internet Explorer® 6 or later
- Microsoft® Office® Word 2010, 2007, 2003, XP, 2000 (WordPerfect® not compatible)

Important HotDocs® Answer File Compatibility Issue

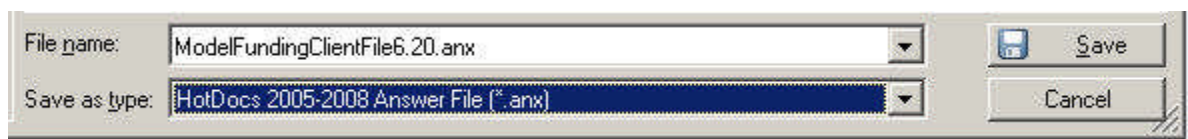
In HotDocs® 2009 and HotDocs® 10, HotDocs® made a fundamental change in how version 2009 and higher software version treats HotDocs® answer files. **This change will affect the compatibility of your existing answer files created in older versions of HotDocs (versions 2006-2008).** Below we have included some HotDocs® 2009 or higher software help content (in blue text) that explains the answer file change and how HotDocs® 2009 and HotDocs® 10 users must treat answer files created in previous versions of HotDocs®, particularly in circumstances when HotDocs® 2009 or higher is used in concert with older HotDocs® versions on other computers.

Please review the blue text below carefully. Users who are contemplating the implementation of HotDocs® 2009 or higher, especially while continuing with older versions of HotDocs® on other machines, should follow the prescribed instructions when adopting HotDocs® 2009 or higher on their computers to prevent loss of data in your HotDocs® answer files. Upgrading all computers to HotDocs® 10 completely eliminates the issue. Thank you for your attention to this matter!

HotDocs 6 through HotDocs 2008 support two types of answer files, binary answer files (.ANS) and XML answer files (.ANX). Starting with HotDocs 2009, answer files are saved in XML format only. This means that if you open a binary answer file (an .ANS file) in HotDocs 2009, change one or more answers, and then save, the answer file will be saved as XML. The file extension will not be changed, but will continue to be .ANS even though the file is in XML format.

If you are using HotDocs 2009 or higher to create answer files for use with earlier versions of HotDocs, you must save the answer file in a backwards-compatible format (see screen shot below). Specifically, if you need to use the answer file with HotDocs 2005 through HotDocs 2008, you must save the file as a HotDocs 2005-2008 answer file. You can select this format at the New Answer File dialog box or the Save Answer File As dialog box. You can also select it at the Properties dialog box for the answer file.

Any unsupported foreign characters you use will appear as boxes or question marks in HotDocs 2005-2008.



Mac Support Policy

Consistent with HotDocs®'s official policy, we are not supporting the **ProSuite™** software systems operating in a virtual Windows environment on a Macintosh computer. We do, however, recognize that some **ProSuite™** users are operating the **ProSuite™** software with success in this environment. In recognition of this growing community, we felt it helpful to offer a ListServe with a specific goal of allowing Mac users to communicate with one another.

To register on the Mac ListServe and communicate with other Mac users, please email us at support@advancedplanningllc.com.